



## DISASTER RECOVERY CENTERS

A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA in a central location near disaster impacted areas. DRCs are usually opened quickly after a disaster for a limited period of time. The facility offers survivors a place to register for FEMA assistance and obtain information about disaster relief resources from federal, state, and Indian tribal and non-governmental organizations.

### FEMA DRCs offer survivors:

- Information regarding the Individuals and Households Program.
  - Clarification of any written correspondence received,
  - Answers to questions and resolutions to problems,
  - Application status, and
  - Submission of additional requested documentation to FEMA.
- Information regarding the Crisis Counseling Program, Disaster Legal Services, and Disaster Unemployment Assistance.
- Assistance in completing U.S. Small Business Administration applications.
- Access to representatives from state/local services and voluntary agencies with access to local disaster assistance resources.



In addition to the services above, FEMA DRCs provide assistive devices for people with disabilities or access and functional needs so they receive information in their preferred method of communication. Devices are available for people who are deaf, hard of hearing, blind, have low vision, intellectual disabilities, or other communication disabilities. DRCs have magnifying readers, tablets, captioned phones, video remote interpreting, and assistive listening devices. DRCs are designed to meet the unique needs of people with disabilities or people with access and functional

needs, ensuring all survivors have access to FEMA programs. Learn more about FEMA and DRCs, at [www.FEMA.gov](http://www.FEMA.gov).

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*FEMA's Mission: "Helping people before, during, and after disasters."*

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